



società per azioni  
Capitale sociale € 2.000.000  
registro imprese lecco C.F. 00341940138  
iscritta al R.E.A. numero 131161  
cod. fisc. / part. IVA n. IT00341940138  
Società sottoposta a Direzione e Coordinamento  
da parte di ARCELORMITTAL CLN  
DISTRIBUZIONE ITALIA Srl

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**Delna**

## **QUALITY AND ENVIRONMENT POLICY**

The objective of the Directorate General is to consolidate its position in the industrial coil and wire rod pickling sector as well as in the shearing of coils and its related packaging.

In order to achieve this, the Directorate General's policy aims to satisfy the needs and expectations of the Client and the other relevant stakeholders by maintaining a continuous process that can guarantee:

- The achievement of the quality of the manufacturing at the lowest cost
- The minimisation of environmental impact due to the company's activities
- The sustainability of the production from an energy and environmental resources point of view
- The continuous improvement of quality and environmental benefits

## **METHOD OF IMPLEMENTATION**

The practical implementation of the previous statement envisages the establishment of the Integrated Management System for the Quality and Environment, documented and able to integrate and coordinate every activity, and particularly based on the following general principles:

- The respect of all existing legislative constraints in force
- The respect of the contractual clauses
- Attention not only at the manufacturing quality but also at the quality of its service (information, delivery, and assistance)
- Preventions of the non-conformities
- Training, awareness, and accountability for the employees in the merit of the quality and environmental protection
- Availability and visibility of the registered data regarding the quality and the environment
- Continuous monitoring of the adequacy, of the respect and effectiveness of the Integrated Management System and the consecutive improvement plans
- Awareness of the context in which the Company operates and of the risks and opportunities that may impact the quality and the environment
- Attention to the needs of the relevant stakeholders
- Effectiveness and efficacy of the service

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